

Natasha Kumar

(972) 343-8722 | natashakumar9@gmail.com | www.linkedin.com/in/natashakumar9

EDUCATION

Texas A&M University, Mays Business School

Master of Business Administration

College Station, TX

December 2024

The University of Texas at Dallas, Jindal School of Management

Bachelor of Business Administration

Honors: Dean's List

Richardson, TX

December 2022

EXPERIENCE

Erik Slaughter State Farm

Customer Care Representative

Coppell, TX

March 2023 – June 2023

- Answered inbound calls from up to 25 clients per day to increase customer satisfaction
- Educated 50+ customers about different types of insurance coverage based on individuals' needs
- Handled customer inquiries on policy-related issues and assisted over 15 customers in filing claims

Thrive House Wellness

Practice Administrator Intern

Irving, TX

August 2022 – January 2023

- Provided detail-oriented administrative support to eight clinicians by managing the practice's schedule, appointments, and new inquiries for over 80 clients
- Verified insurance and prepared billing documentation for about eight clients daily
- Developed practice's professional network by implementing a community outreach strategy, increasing network by 20 clinicians

HMP Global

Events Intern

Malvern, PA

August 2021 – November 2021

- Consolidated data from 3 previous events to create sample promotional materials
- Assisted 15+ event attendees at the virtual help desk during conferences
- Constructed and presented a company analysis against 2 major competitors to identify company's areas of improvement

Big Brothers Big Sisters – Greater Tarrant County

Nonprofit Management Intern

Arlington, TX

January 2020 – August 2020

- Researched and acquired new sponsors and donors
- Constructed post-event surveys for event volunteers, vendors, and attendees
- Strategized Bowl for Kids' Sake, an event that utilizes peer-to-peer fundraising strategy

LICENSURES, ACTIVITIES & VOLUNTEER WORK

Licensures: Property and Casualty Insurance; Life, Accident, and Health Insurance

Activities: MBA Association (Vice President & Student Liaison), UNICEF, Mann Mukti

Volunteer Work: Crocheted and donated over 50 cat toys for local shelter